

ATTN: Field Office Manager who receives this:

First, note that this document and other documents moving forward will be posted on the following new website:

yingyuhobbs.com

This may be easier to spell and remember: **Ying Yu Hobbs dot com**

You and/or others, possibly including a District Manager and Area Director or staff reporting to them, are invited to fact-check the website as documents are added.

This document is a follow-up to a filing that was made in hardcopy form on October 10, 2025. A copy of the October 10, 2025 filing is included as pages 3 and 4 of this document. Subsequent to the October 10, 2025 filing, I received threats of litigation and “law enforcement” from the Field Office Manager involved, Ying-Yu Hobbs of the Mountain View SSA office.

This October 14, 2025 filing isn’t redundant. It includes the October 10, 2025 filing as pages 3 and 4 but is being submitted as an update due to the threats made by Ms. Hobbs.

The matter goes back to the start of December 2024. It’s 10.5 months now. One important part is that a Mountain View, CA staff member phoned me out of the blue in 2025 to berate me about something that had not happened and **threatened to harm my benefits if I didn’t agree to a lie**. It’s clear that he followed through. Ms. Hobbs has consistently refused to discuss that threat and, has instead, made false statements this Fall related to the status of the benefits.

Anybody can make a mistake. I’m far from perfect, myself. However, Ms. Hobbs’ handling of the matter is clear misconduct.

I’ve proceeded respectfully myself for the better part of a year. However, I am now, respectfully, **requesting a formal investigation at the Area Director level**.

If the request is denied, I’d like a formal statement to this effect in writing. The statement will be, on the advice of SSA agents, filed as part of a complaint with the SSA Congressional Unit that SSA agents have mentioned or in other appropriate venues.

Ying-Yu Hobbs has engaged in misconduct. She has made allegations as well that are arguably actionable and are certainly inappropriate in context. You may read Ms. Hobbs’ allegations and my initial response on page 2 of this document.

You may also read the polite request letter that Ms. Hobbs responded to with defamation and threats. That letter is on page 4 of this document. It was also included in the separate October 10, 2025 filing. It’s on the Ying Yu Hobbs dot com website as well.

I look forward to notification of the start of an investigation at the Area Director level or to a statement in writing to the effect that the request has been denied.

To be clear, a denial of the request – a request that SSA agents have proposed and have stated is reasonable – will not close the matter. Escalation to Area Director is likely to take place through other channels. But I’d like to believe that serious allegations are of interest.

This said, your time and the time of the majority of SSA staff over the past year is appreciated. The majority of SSA staff has done its best during a difficult national situation.

Name:	ROBERT KIRALY	DOB:	June 06, 1958	Social media:	dansu.org
Text:	650-600-2520	Email:	me@oldcoder.org	SSN:	Ms. Hobbs has the SSN
	Alternate Email:	legal@yingyuhobbs.com	Case website:	yingyuhobbs.com	
Please don’t leave voicemail. I don’t have voicemail set up. Text or email will work best.					

Regards, Robert Kiraly aka The Old Coder

Threats received from Ying-Yu Hobbs on October 10, 2025:

Editor's note: The allegation by Ying-Yu Hobbs of "harassment" is false and is potential defamation on the part of Ms. Hobbs. I've spent a year attempting to deal with this person in a civil and productive manner. The false statements made here by Ms. Hobbs will need to be addressed.

Ms. Hobbs has threatened both litigation and "law enforcement". My response to the false statements and the threats is that this person shouldn't be in a position of trust. I'll be seeking to file a complaint in appropriate venues, including but not limited to Area Director and Congressional Unit. I expect to be able to back-up the complaint.

Mr. Robert Kiraly,

This email is a formal request that you stop contacting me, my family, or any Social Security Administration (SSA) personnel at personal email or physical addresses. Your communication to personal email and physical addresses is inappropriate and unwanted. You are making requests related to business you have at SSA and my personal email and/or physical address is not the appropriate channel for official SSA communication. I have the right to remain free from these activities as they constitute harassment. I will pursue any legal remedies available to me against you if these activities continue, including contacting law enforcement.

Most SSA related inquiries can be handled online or by phone at 1-877-319-0161 or 1-800-772-1213. You can write or visit us in person at 701 N. Shoreline Blvd, First Floor Mountain View, CA 94043. If you do plan to visit, you will need to make an appointment in advance by calling the numbers listed above.

Thank you,

Yingyu Hobbs, District Manager, 701 N Shoreline Blvd, Mountain View CA 94043, Phone: 877-319-0161

Editor's note: The initial response that I sent to Ying-Yu Hobbs by email was as follows:

Ms. Hobbs: We'll need to take this to Congressional Unit and Area Director. I've just returned from filing an initial request for a forward of my previous letter to District Manager or Area Director. I found your letter waiting for me. I'll include a copy of your letter in a follow-up filing next week.

I'd like to see a received notification for this letter or perhaps a one-line reply that states "Received". Failure on your part to show that much courtesy may necessitate a second process server delivery so that I'm able to demonstrate to Congressional Unit that communication has been received.

Once again, I've proceeded as I've been advised by multiple agents to proceed. This includes delivery of a letter to you and obtaining proof of delivery.

Regarding your threat of litigation, your threat is inappropriate and does call for review at the Area Director level. I'll add that I've never lost a case of such type and the parties who make such threats generally end up spending \$150,000 to \$250,000 in legal fees. I've never even signed a Court settlement in such litigation, though there was a non-Court agreement in 2013 that I wrote.

You could, of course, threaten to cause harm to me by sabotaging an open Social Security case. Just as your staff member "Joe" did. Are you proud of "Joe" and of yourself?

Regarding your threat of "law enforcement", it's a crime to file a false police report and, upon review, they'll advise you regardless to seek an RO. You'll lose that action and might face administrative consequences at the Social Security level in addition to the legal fees mentioned above.

Regarding the advice that you offered, take a minute to read what was delivered to you. It's a reasonable suggestion after 10 months of the current matter.

Regards, Robert (the Old Coder)

ATTN: Field Office Manager, Stockton or Manteca

This document is being submitted to you on the advice of multiple agents. The request is that you forward this document in its entirety, 2 pages, to Area Director or District Manager. Most agents have said that the matter qualifies for Area Director as opposed to District Manager review. Note: The District Manager would be the one in Silicon Valley and not the one in San Joaquin County.

You may have received 2 or 3 copies. If so, one copy is for your records and the other copy or copies are offered for forwarding.

The request for Area Director is simply to suggest to the Field Office Manager of the Mountain View office, Yingyu Hobbs, that Ms. Hobbs should agree, after the better part of a year, to speak directly with me as she did once before and as she promised to do again.

Ms. Hobbs should, as a related note, stop directing me to “go to the window”. This isn’t a “window” matter. The matter is related to statements made by Ms. Hobbs personally and to an issue that Ms. Hobbs is most likely required to address, i.e., a threat that was made by a member of her staff. The staff member, as a related note, seems to have carried out his threat. It’s believed that the threat is, in fact, an issue that Area Director and/or Congressional Unit should review.

The matter can’t be addressed by filing a Form 861. Form 861 is in progress and I understand that it might take a year to review the form. Especially considering the shutdown. I’d like to be clear that I sympathize with the burdens which your hierarchy is dealing with. However, note that I’ve proceeded respectfully within the system and according to procedure for 10 months.

One issue is that a mistake may have been made on the intake side when my Form 861 was received. An agent has cautioned me that it would be inadvisable to file a second Form 861 in an attempt to clear up a mistake that was made when the first one was received. Regardless, Ms. Hobbs needs to be advised of the fact that a related statement she’s made is incorrect.

I don’t have voicemail. I’ve explained this repeatedly. Ms. Hobbs left me voicemail recently regardless. I’m aware through an app of the content but it’s garbled. Ms. Hobbs has stated to me that collections of a disputed amount have been suspended pending review of my Form 861 and so she doesn’t need to speak with me. **This is not true.** Look at my Form 861 and then at the amount that is still being withheld.

The threat that a member of Ms. Hobbs’ staff made is on top of that. Now **add to that** the fact that the matter is 10 months old.

Records will indicate that I started trying to put things in order in late December 2024. It was actually in the first week of December. If I need to wait another year for my Form 861 to be reviewed, that is understood. That will add up to the better part of 2 years, though. 2 years seems a bit long for such a simple matter. Even if the system is burdened, too, Ms. Hobbs should have agreed **months ago** to discuss the threat that her staff member made and that I believe has been carried out.

The next page is a one-page letter to Yingyu Hobbs of Mountain View and the supervisor in the same office, Andrea Galina. Note that Ms. Galina bears some responsibility for addressing the threat by a staff member but has also declined to respond. Please forward these 2 pages to Area Director or District Manager.

Regards, Robert (the Old Coder)

Name:	ROBERT KIRALY	DOB:	June 06, 1958	Social media:	dansu.org
Text:	650-600-2520	Email:	me@oldcoder.org	SSN:	On request
<i>Please do not leave voicemail. I don’t have voicemail set up.</i>					

Date: September 30, 2025 To: Yingyu Hobbs, manager Mountain View SSA
From: Robert Kiraly aka The Old Coder Cc: Andrea Galina, supervisor Mountain View SSA
Subject: SSA Congressional Unit

Ms. Hobbs, good day.

You have my sympathy related to the pending Federal shutdown as that will complicate things for you. It has been 9 months, though, and if you aren't furloughed, a reflective response to the following will be appropriate.

I've been advised by a senior Social Security agent to direct concerns related to non-response by you to the Social Security Congressional Unit. This step is separate from communication with Area Director. The Congressional Unit communicates with Area Director, but this isn't redundant because they have the option of communicating with higher levels if necessary.

It's requested that you not continue to instruct me to "go to the window at Mountain View".

As technical points, I'm not located close to Mountain View, I'm physically disabled, and I'm only able to travel to the area periodically. The street address that Social Security uses to assign field office is mailing address, not physical address. As an experienced manager, you're aware of this.

More importantly, and this is the point that might need to go to Area Director and/or Congressional Unit, the current matter is a matter for you personally until there is agreement on procedure. Furthermore, you agreed months ago to discuss the matter and you even gave me your phone extension. But the extension seems to have changed and the phone system no longer permits direct calls to Mountain View regardless. You've also never responded even once to voicemail messages.

You're aware that I was threatened by a member of your staff who used the name "Joe". He called me out of the blue to berate me and to threaten me without cause. This was definitely a member of your staff and not an outside phisher or such person. It appears that "Joe" followed through on the threat. Additionally, a related point that you made in a recent attempted voicemail message is incorrect.

You said that collection of alleged debts had been suspended. That isn't true. Look at the records, Ma'am. There was an alleged overpayment from 2024 that never existed. Look at the records and you'll see that no payment was made either in or for 2024. Collection of that non-existent overpayment may have been suspended. However, the collection of overpayments from 2023, the issue that "Joe" in your office threatened me about, has **not** been suspended.

I understand that it might take a year for my Form 861 to be read. The national situation is what it is. However, if collections were supposed to be suspended in the interim, that has not happened. Your statement regarding suspension of collections needs to be corrected.

Please read and, respectfully, internalize the preceding. I've shown you and staff members, even "Joe" who had threatened me, respect from the start 9 months ago in early December 2024. If possible, show respect in return. It wasn't late December 2024, by the way; the records are incorrect.

Multiple Social Security agents have confirmed that, under the circumstances, direct communication with you isn't inappropriate or even impolite. I'm working within the system and addressing a serious issue, that of an unsolicited phone call and threat made by a member of your office. I respectfully request that polite and respectful communication from your side take place.

As a related note, I don't have voicemail fully set up. What you attempted to say in voicemail recently was incorrect regardless. It will be advisable to communicate by other means. Options include SMS text messages, email, scheduled phone calls, and/or a three-way scheduled video conference with Area Director or Congressional Unit.

Non-response or a negative or threatening response from your side will need to be discussed with Congressional Unit. If proof of delivery of this document is possible, that will be filed and posted online. Understand that I'd like the discussion to be as amicable as possible. However, things do need to move forward after 9 months.

Regards, Robert (the Old Coder)