

Formal Complaint for Area Director of Misconduct – October 13, 2025

ATTN: Field Office Manager who receives this:

First, note that this document and other documents moving forward will be posted on the following new website:

yingyuhobbs.com

Easier to spell and remember: Ying Yu Hobbs dot com

You and/or others, preferably including a District Manager and Area Director or staff reporting to them, are invited to fact-check the website as documents are added.

This document is a follow-up to a filing that was made in hardcopy form on October 10, 2025. Subsequent to that filing, I received threats of litigation and “law enforcement” from the Field Office Manager involved, Ying-Yu Hobbs of the Mountain View SSA office.

The matter goes back to the start of this year. The most important part is that a Mountain View, CA staff member phoned me out of the blue to berate me about something that had never happened and threatened to sabotage my benefits. It appears that he did exactly that. Ms. Hobbs has consistently refused to discuss that issue and, has instead, made false statements this Fall related to the status of the benefits.

Anybody can make a mistake. I’m far from perfect, myself. However, Ms. Hobbs’ handling of the matter is clear misconduct.

I’ve proceeded respectfully myself for the better part of a year. However, I am now, respectfully but unambiguously, **requesting an investigation at the Area Director level.**

If the request is denied, I’d like a formal statement to this effect in writing. The statement will be, on the advice of SSA agents, filed as part of a complaint using the SSA Congressional Unit as the venue. I respectfully advise that the statement should not be based solely on false statements made by Ms. Hobbs.

Ying-Yu Hobbs has made allegations that are arguably actionable and are certainly inappropriate in context. You may read Ms. Hobbs’ allegations and my initial response on page 2 of this document.

You may also read the polite request letter that caused Ms. Hobbs to engage in defamation and threats. That letter was filed on October 10, 2025. However, for your convenience and that of other management, that letter is included as page 3 of this document as well.

Name:	ROBERT KIRALY	DOB:	June 06, 1958	Social media:	dansu.org
Text:	650-600-2520	Email:	me@oldcoder.org	SSN:	Ms. Hobbs has the SSN
				Case website:	yingyuhobbs.com
Please don’t leave voicemail. I don’t have voicemail set up.					

Note: I can now be reached at the following email address as well: legal@yingyuhobbs.com

Regards, Robert Kiraly aka The Old Coder

Threats received from Ying-Yu Hobbs on October 10, 2025:

Editor's note: The allegation by Ying-Yu Hobbs of "harassment" is false and is potential defamation on the part of Ms. Hobbs. I've spent a year attempting to deal with this person in a civil and productive manner. The false statements made here by Ms. Hobbs will need to be addressed.

Ms. Hobbs has threatened both litigation and "law enforcement". My response to the false statements and the threats is that this person shouldn't be in a position of trust. I'll be seeking to file a complaint in appropriate venues, including but not limited to Area Director and Congressional Unit. I expect to be able to back-up the complaint.

Mr. Robert Kiraly,

This email is a formal request that you stop contacting me, my family, or any Social Security Administration (SSA) personnel at personal email or physical addresses. Your communication to personal email and physical addresses is inappropriate and unwanted. You are making requests related to business you have at SSA and my personal email and/or physical address is not the appropriate channel for official SSA communication. I have the right to remain free from these activities as they constitute harassment. I will pursue any legal remedies available to me against you if these activities continue, including contacting law enforcement.

Most SSA related inquiries can be handled online or by phone at 1-877-319-0161 or 1-800-772-1213. You can write or visit us in person at 701 N. Shoreline Blvd, First Floor Mountain View, CA 94043. If you do plan to visit, you will need to make an appointment in advance by calling the numbers listed above.

Thank you,

Yingyu Hobbs, District Manager, 701 N Shoreline Blvd, Mountain View CA 94043, Phone: 877-319-0161

Editor's note: The initial response that I sent to Ying-Yu Hobbs by email was as follows:

Ms. Hobbs: We'll need to take this to Congressional Unit and Area Director. I've just returned from filing an initial request for a forward of my previous letter to District Manager or Area Director. I found your letter waiting for me. I'll include a copy of your letter in a follow-up filing next week.

I'd like to see a received notification for this letter or perhaps a one-line reply that states "Received". Failure on your part to show that much courtesy may necessitate a second process server delivery so that I'm able to demonstrate to Congressional Unit that communication has been received.

Once again, I've proceeded as I've been advised by multiple agents to proceed. This includes delivery of a letter to you and obtaining proof of delivery.

Regarding your threat of litigation, your threat is inappropriate and does call for review at the Area Director level. I'll add that I've never lost a case of such type and the parties who make such threats generally end up spending \$150,000 to \$250,000 in legal fees. I've never even signed a Court settlement in such litigation, though there was a non-Court agreement in 2013 that I wrote.

You could, of course, threaten to cause harm to me by sabotaging an open Social Security case. Just as your staff member "Joe" did. Are you proud of "Joe" and of yourself?

Regarding your threat of "law enforcement", it's a crime to file a false police report and, upon review, they'll advise you regardless to seek an RO. You'll lose that action and might face administrative consequences at the Social Security level in addition to the legal fees mentioned above.

Regarding the advice that you offered, take a minute to read what was delivered to you. It's a reasonable suggestion after 10 months of the current matter.

Regards, Robert (the Old Coder)

Letter to Yingyu Hobbs – September 30, 2025

Date: September 30, 2025 To: Yingyu Hobbs, manager Mountain View SSA
From: Robert Kiraly aka The Old Coder Cc: Andrea Galina, supervisor Mountain View SSA
Subject: SSA Congressional Unit

Ms. Hobbs, good day.

You have my sympathy related to the pending Federal shutdown as that will complicate things for you. It has been 9 months, though, and if you aren't furloughed, a reflective response to the following will be appropriate.

I've been advised by a senior Social Security agent to direct concerns related to non-response by you to the Social Security Congressional Unit. This step is separate from communication with Area Director. The Congressional Unit communicates with Area Director, but this isn't redundant because they have the option of communicating with higher levels if necessary.

It's requested that you not continue to instruct me to "go to the window at Mountain View".

As technical points, I'm not located close to Mountain View, I'm physically disabled, and I'm only able to travel to the area periodically. The street address that Social Security uses to assign field office is mailing address, not physical address. As an experienced manager, you're aware of this.

More importantly, and this is the point that might need to go to Area Director and/or Congressional Unit, the current matter is a matter for you personally until there is agreement on procedure. Furthermore, you agreed months ago to discuss the matter and you even gave me your phone extension. But the extension seems to have changed and the phone system no longer permits direct calls to Mountain View regardless. You've also never responded even once to voicemail messages.

You're aware that I was threatened by a member of your staff who used the name "Joe". He called me out of the blue to berate me and to threaten me without cause. This was definitely a member of your staff and not an outside phisher or such person. It appears that "Joe" followed through on the threat. Additionally, a related point that you made in a recent attempted voicemail message is incorrect.

You said that collection of alleged debts had been suspended. That isn't true. Look at the records, Ma'am. There was an alleged overpayment from 2024 that never existed. Look at the records and you'll see that no payment was made either in or for 2024. Collection of that non-existent overpayment may have been suspended. However, the collection of overpayments from 2023, the issue that "Joe" in your office threatened me about, has **not** been suspended.

I understand that it might take a year for my Form 861 to be read. The national situation is what it is. However, if collections were supposed to be suspended in the interim, that has not happened. Your statement regarding suspension of collections needs to be corrected.

Please read and, respectfully, internalize the preceding. I've shown you and staff members, even "Joe" who had threatened me, respect from the start 9 months ago in early December 2024. If possible, show respect in return. It wasn't late December 2024, by the way; the records are incorrect.

Multiple Social Security agents have confirmed that, under the circumstances, direct communication with you isn't inappropriate or even impolite. I'm working within the system and addressing a serious issue, that of an unsolicited phone call and threat made by a member of your office. I respectfully request that polite and respectful communication from your side take place.

As a related note, I don't have voicemail fully set up. What you attempted to say in voicemail recently was incorrect regardless. It will be advisable to communicate by other means. Options include SMS text messages, email, scheduled phone calls, and/or a three-way scheduled video conference with Area Director or Congressional Unit.

Non-response or a negative or threatening response from your side will need to be discussed with Congressional Unit. If proof of delivery of this document is possible, that will be filed and posted online. Understand that I'd like the discussion to be as amicable as possible. However, things do need to move forward after 9 months.

Regards, Robert (the Old Coder)