

ATTN: Field Office Manager, Stockton or Manteca

This document is being submitted to you on the advice of multiple agents. The request is that you forward this document in its entirety, 2 pages, to Area Director or District Manager. Most agents have said that the matter qualifies for Area Director as opposed to District Manager review. Note: The District Manager would be the one in Silicon Valley and not the one in San Joaquin County.

You may have received 2 or 3 copies. If so, one copy is for your records and the other copy or copies are offered for forwarding.

The request for Area Director is simply to suggest to the Field Office Manager of the Mountain View office, Yingyu Hobbs, that Ms. Hobbs should agree, after the better part of a year, to speak directly with me as she did once before and as she promised to do again.

Ms. Hobbs should, as a related note, stop directing me to “go to the window”. This isn’t a “window” matter. The matter is related to statements made by Ms. Hobbs personally and to an issue that Ms. Hobbs is most likely required to address, i.e., a threat that was made by a member of her staff. The staff member, as a related note, seems to have carried out his threat. It’s believed that the threat is, in fact, an issue that Area Director and/or Congressional Unit should review.

The matter can’t be addressed by filing a Form 861. Form 861 is in progress and I understand that it might take a year to review the form. Especially considering the shutdown. I’d like to be clear that I sympathize with the burdens which your hierarchy is dealing with. However, note that I’ve proceeded respectfully within the system and according to procedure for 10 months.

One issue is that a mistake may have been made on the intake side when my Form 861 was received. An agent has cautioned me that it would be inadvisable to file a second Form 861 in an attempt to clear up a mistake that was made when the first one was received. Regardless, Ms. Hobbs needs to be advised of the fact that a related statement she’s made is incorrect.

I don’t have voicemail. I’ve explained this repeatedly. Ms. Hobbs left me voicemail recently regardless. I’m aware through an app of the content but it’s garbled. Ms. Hobbs has stated to me that collections of a disputed amount have been suspended pending review of my Form 861 and so she doesn’t need to speak with me. **This is not true.** Look at my Form 861 and then at the amount that is still being withheld.

The threat that a member of Ms. Hobbs’ staff made is on top of that. Now **add to that** the fact that the matter is 10 months old.

Records will indicate that I started trying to put things in order in late December 2024. It was actually in the first week of December. If I need to wait another year for my Form 861 to be reviewed, that is understood. That will add up to the better part of 2 years, though. 2 years seems a bit long for such a simple matter. Even if the system is burdened, too, Ms. Hobbs should have agreed **months ago** to discuss the threat that her staff member made and that I believe has been carried out.

The next page is a one-page letter to Yingyu Hobbs of Mountain View and the supervisor in the same office, Andrea Galina. Note that Ms. Galina bears some responsibility for addressing the threat by a staff member but has also declined to respond. Please forward these 2 pages to Area Director or District Manager.

Regards, Robert (the Old Coder)

Name:	ROBERT KIRALY	DOB:	June 06, 1958	Social media:	dansu.org
Text:	650-600-2520	Email:	me@oldcoder.org	SSN:	On request
<i>Please do not leave voicemail. I don’t have voicemail set up.</i>					

Date: September 30, 2025 To: Yingyu Hobbs, manager Mountain View SSA
From: Robert Kiraly aka The Old Coder Cc: Andrea Galina, supervisor Mountain View SSA
Subject: SSA Congressional Unit

Ms. Hobbs, good day.

You have my sympathy related to the pending Federal shutdown as that will complicate things for you. It has been 9 months, though, and if you aren't furloughed, a reflective response to the following will be appropriate.

I've been advised by a senior Social Security agent to direct concerns related to non-response by you to the Social Security Congressional Unit. This step is separate from communication with Area Director. The Congressional Unit communicates with Area Director, but this isn't redundant because they have the option of communicating with higher levels if necessary.

It's requested that you not continue to instruct me to "go to the window at Mountain View".

As technical points, I'm not located close to Mountain View, I'm physically disabled, and I'm only able to travel to the area periodically. The street address that Social Security uses to assign field office is mailing address, not physical address. As an experienced manager, you're aware of this.

More importantly, and this is the point that might need to go to Area Director and/or Congressional Unit, the current matter is a matter for you personally until there is agreement on procedure. Furthermore, you agreed months ago to discuss the matter and you even gave me your phone extension. But the extension seems to have changed and the phone system no longer permits direct calls to Mountain View regardless. You've also never responded even once to voicemail messages.

You're aware that I was threatened by a member of your staff who used the name "Joe". He called me out of the blue to berate me and to threaten me without cause. This was definitely a member of your staff and not an outside phisher or such person. It appears that "Joe" followed through on the threat. Additionally, a related point that you made in a recent attempted voicemail message is incorrect.

You said that collection of alleged debts had been suspended. That isn't true. Look at the records, Ma'am. There was an alleged overpayment from 2024 that never existed. Look at the records and you'll see that no payment was made either in or for 2024. Collection of that non-existent overpayment may have been suspended. However, the collection of overpayments from 2023, the issue that "Joe" in your office threatened me about, has **not** been suspended.

I understand that it might take a year for my Form 861 to be read. The national situation is what it is. However, if collections were supposed to be suspended in the interim, that has not happened. Your statement regarding suspension of collections needs to be corrected.

Please read and, respectfully, internalize the preceding. I've shown you and staff members, even "Joe" who had threatened me, respect from the start 9 months ago in early December 2024. If possible, show respect in return. It wasn't late December 2024, by the way; the records are incorrect.

Multiple Social Security agents have confirmed that, under the circumstances, direct communication with you isn't inappropriate or even impolite. I'm working within the system and addressing a serious issue, that of an unsolicited phone call and threat made by a member of your office. I respectfully request that polite and respectful communication from your side take place.

As a related note, I don't have voicemail fully set up. What you attempted to say in voicemail recently was incorrect regardless. It will be advisable to communicate by other means. Options include SMS text messages, email, scheduled phone calls, and/or a three-way scheduled video conference with Area Director or Congressional Unit.

Non-response or a negative or threatening response from your side will need to be discussed with Congressional Unit. If proof of delivery of this document is possible, that will be filed and posted online. Understand that I'd like the discussion to be as amicable as possible. However, things do need to move forward after 9 months.

Regards, Robert (the Old Coder)